

REVISION HISTORY

<u>REV</u>	<u>DATE</u>	<u>ORIGIN</u>	<u>REASON FOR CHANGE (S)</u>
A	06Jun16	Kelly Hanna	Need flowdown to identify material on RMA returns for inspection
B	29Sep16	Eric Steif	Added clarification language to COC requirements
C	5/04/18	Daniel Crouse	Added PCN language

Q-CODE Q5N QUALITY REQUIREMENTS**For product being returned to Plexus**

The following are the quality requirements for product purchased under the Q-code, Q5N. Please reference the [Plexus Supplier Quality Manual DCS # 10503](#) for additional details. Unless, a written waiver is received from Plexus, the supplier agrees to abide by all the quality requirements as listed below. The requirements of this Q-code will apply any time the parts being supplied to Plexus are from a previous return (RMA, SA, etc.). This is common when a lot is returned as defective for sorting, rework or repair (requires customer approval) and the parts are needed satisfy a debit, PO or SA requirement. This also pertains to items that the supplier is reworking for Plexus.

ALL Shipments – The documentation and quality requirements as listed below are required with each shipment:

- A. The part must meet all the flowdown requirements of the original PO used to produce and purchased the parts.
- B. Certificate of Compliance – Must include a statement of overall compliance to all the applicable specifications (statement is not required to list, but shall cover all the applicable specifications such as; drawing, PO, customer specifications, Plexus G9000-3, IPC specification, etc). It also must include the following traceability information:
 - An indication that the parts are being returned to Plexus
 - Clearly identify and include the original RMA number and Plexus NC number
 - Name of Supplier (if different than the actual OEM)
 - Name of Manufacturer
 - Manufacturer's Part Number
 - The Lot # and/or Date Code (both preferred, but date code at a minimum) for each shipment - COC and packing slip must contain each lot and/or date code ¹
 - Plexus part number ordered on the PO
 - EC level or Revision level as specified on the PO for the Plexus part number ordered
 - Plexus PO number
 - Bar coding this information in 39 or 128 format is optional
- C. All cartons, packing slips and certificates must have Plexus part number, RMA #, EC level or revision, quantity and P.O. number listed on them.

Any shipment received without this documentation will be considered defective.

¹ The minimum-required date code format shall identify the 2-digit workweek, 2-digit year (WWYY). If the component marking contains a lot and/or date code, then those markings must be traceable to the COC. Shipments of multiple lot and/or date codes must be identified separately on the COC with the actual quantity shipped for each. Each lot and/or date code shall be independently packaged (i.e., no mixed lot/date codes within a package: reels, trays, tubes, bags, etc.).

Product change notification

Upon acceptance of conforming product, documentation, and the requirements of this Q-code, the supplier's manufacturing process shall be considered "qualified". All changes require written approval from Plexus prior to implementation. Product or Process change notification requests (PCNs) shall be submitted to pcns@plexus.com.