# Our Values



### **Customer Focus**

We are dedicated to our internal and external Customers and tenaciously strive to help them succeed. We are fulfilled and energized in their success, empathize with their needs and recognize that our success is the result of our Customers' success.



# **Relationships and Teamwork**

We value building relationships and working collaboratively. Relationships require mutual respect, sincerity, humility and friendliness. Positive relationships promote trust and teamwork. Teamworkis required to build great companies.



#### Excellence

With drive and energy, we commit ourselves to successful outcomes and to be exceptional in everything we do. We do not accept mediocrity and seek to continuously improve. We do not care who receives credit for success; we are not motivated by self-promotion.



### **Open Communication**

We communicate our opinions and ideas openly and transparently, value when others freely do so and engage in constructive debate. When decisions are made, we openly and actively support those decisions.



# Integrity

We maintain high ethical standards. We are honest and fair in all aspects of our work, treat others with dignity and respect and fulfill our obligations as responsible citizens and employees. We value our personal reputation and the reputation of Plexus. We recognize that reputation is critical to our success.

# Our Leadership Behaviors



### Prioritize Our People

In the pursuit of excellence, we nurture and grow our people. We expect and reward high performance and address underperformance with urgency, candor and empathy. We receive and provide feedback with humility and a sincere interest to continuously improve. We value personality traits, determination and intellectual skills in addition to experience, and do not sacrifice these qualities for experience.



# Solve Problems

We anticipate, identify, acknowledge and take initiative to solve problems. When solving problems, we thoughtfully examine facts, draw upon the knowledge of others, anticipate consequences and are persistent to realize successful outcomes. We acknowledge and learn from our mistakes and remain tenacious when confronted with the most challenging obstacles. We help and inspire others to solve problems. When a solution is reached, we implement it with urgency.



### Be Courageous

We address customer problems, people issues, organizational obstacles, and difficult situations quickly and directly, yet with sensitivity and thoughtfulness. We do not rationalize delay on these matters. We create a favorable environment for courage by recognizing, encouraging and supporting courageous conduct.



### Innovate

We challenge the status quo, consider new ideas from anywhere and are never complacent with success. We take measured risks. We seek to understand and help others who take measured risks.



### **Be Strategic**

We understand Plexus' strategy, establish complementary plans and goals and seek to understand how we and our teams can make a difference. We strive to satisfy short-term goals while being mindful of longer-term requirements. We make decisions and pursue opportunities that lead to long-term success.

